## Ochoa, Gregg

From: Suggett, Gaye L [GSuggett@ameren.com]

**Sent:** Friday, January 30, 2009 11:22 AM

To: Clayton, Robert; Davis, Jeff; Murray, Connie; Gunn, Kevin; Jarrett, Terry; Mantle, Lena; Beck,

Dan; Henderson, Wess; Dietrich, Natelle\*; Fred, Gay; Mills, Lewis

Cc: Kidwell, Steve M

Subject: FW: 3,500 Working To Restore Power to AmerenUE Customers Affected by Southeast

Missouri Ice Storm

Attachments: Storm Update 2 1-30-09.doc

Please find attached the most recent news release regarding restoration of power to customers affected by the ice storm in Southeast Missouri.

If you have any questions, please let me know.

Gaye

From: Lindemann, Brianne C

**Sent:** Friday, January 30, 2009 11:14 AM

Subject: 3,500 Working To Restore Power to AmerenUE Customers Affected by Southeast Missouri Ice Storm

Contacts:

Susan Gallagher 314-554-2175 Mike Cleary 573-681-7137

STORM UPDATE: 11:00 A.M., Jan. 30, 2009

## 3,500 Working To Restore Power to AmerenUE Customers Affected by Southeast Missouri Ice Storm

## **Customers to Be Out For Extended Period**

## **UE to Add 500 More To Restoration Effort Today**

St. Louis, MO (Jan. 30, 2009) – AmerenUE brought to 3,500 the total working to install more than 2,500 poles, hundreds of lines and to make other repairs to an electrical system severely damaged by the ice storms that hit Southeast Missouri earlier this week.

The severity of the damage and the amount of ice mean customers could be out of power for an extended period. Everyone affected should make appropriate arrangements to find shelter; for locations of warming centers, customers can call UE at 1-800-552-7583.

UE expects to add 500 more workers today bringing to 4,000 the number battling the storm. Hundreds of line workers from multiple Midwestern, Southern and Southwestern utilities were called in

to support restoration.

Of the more than 35,000 UE customers affected by the storm, 29,000 are still out of power. In these conditions, UE reminds customers that safety is the first and foremost concern. The most important safety rule is to stay clear of downed power lines and always call UE at 1-800-552-7583 or 911 if you see downed lines. Assume all downed power lines are energized. Stay inside, especially at night because you may walk into an energized power line. Stay clear of brush, shrubs and downed trees that may hide downed lines.

Additional storm safety information is available on the Storm Center on Ameren's Web site – the first choice on the left navigation bar (<u>www.ameren.com</u>).

With residential electric retail rates that are more than 40 percent below the national average, UE provides electricity and natural gas to 1.2 million customers in Missouri. UE's parent, Ameren Corporation, through its affiliates, serves 2.4 million electric and nearly 1 million natural gas customers across 64,000 square miles of Missouri and Illinois.

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